



# NATIONAL TESTING AGENCY

**Excellence in Assessment**

(उच्च शिक्षा विभाग, मानव संसाधन विकास मंत्रालय, भारत सरकार के तहत एक स्वायत्त संगठन)

(An autonomous organization under the Department of Higher Education, Ministry of Human Resource Development, Government of India)

## PUBLIC NOTICE

The aspirant of UGC-NET DECEMBER-2018 are informed that in case, any candidate faces the difficulty in making payment through online mode, candidates are advised to make the payment through e-challan, as per procedure given below :-

### **In case Registration fee is deposited by Branch option in Cash by the candidate:**

- In case candidates opt for e-Challan mode for Cash deposit at any of the SBI Branches, they will have to take the A4 size printout of the e-Challan in pdf format from SBI MOPS page which will contain NTA's required information in addition to Bank Reference Number.
- Candidates can visit any of the SBI branches in India and deposit amount mentioned in the e-Challan in Cash. Bank will accept only pre-printed amount mentioned in e Challan.
- Amount mentioned in e-Challan, Reference Numbers are un-editable and after Cash is deposited by the candidate, CBS system of SBI updates the payment status of the candidate as being successful.
- Candidates are requested to visit any of the SBI Branches for depositing Cash immediately (at least within 12 hours after taking the print out of e-Challan) so that payment status in the system is updated for the candidate.
- Offline system of Cash deposit through e-Challan is equivalent to online deposit as SBI's CBS is integrated with MOPS for updating records for the candidates opting for this method to deposit fee. Please note that MOPS system will update the payment status of the particular candidate only after successful deposit of cash through the CBS system of any of the SBI Branches within the prescribed time limit.
- Candidates can take the Reprint of the e-Challan by going to the website: <https://www.onlinesbi.com/>, under the tab SBI-MOPS and select appropriate examination under National Testing Agency. Candidate can take reprint of the e-Challan by keying in required information.

**Helpdesk: For any transaction related queries/ inquiry, please contact at:**

Level	Name	Email ID	Contact Number
1	Helpdesk	<a href="https://cms.onlinesbi.com/CMS/">https://cms.onlinesbi.com/CMS/</a>	1800 112211 (24X7) 18004253800 (24X7)
2	Sri Sita Ram Malik	<a href="mailto:Sbi.05222@sbi.co.in">Sbi.05222@sbi.co.in</a>	+91 9990125888
3	Customer Care	<a href="mailto:agmcustomer.lhodel@sbi.co.in">agmcustomer.lhodel@sbi.co.in</a>	(011)23407121/ 23407657/23407447/ 23407480
4	Through SMS	UNHAPPY ( add text)	8008202020

The above procedure is applicable to the candidates of UGC-NET DECEMBER-2018 in India only.

Sr.Director

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Block C-20/1A/8, Sector-62, IITK  
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Gautam Buddha Nagar,  
Noida-201309, Uttar Pradesh (India)

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[queries.net.nta@gmail.com](mailto:queries.net.nta@gmail.com)